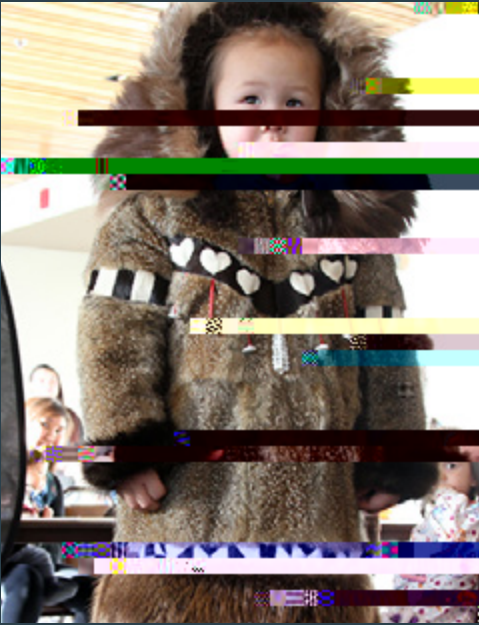


# Fiscal Year 2019 Annual Report



## Mission

Providing quality health services and promoting wellness within our people and environment

## Vision

By 2020, we will excel in tribally governed health care delivery systems globally.

- We will ensure that all patients receive quality and respectful health care.
- We will educate our patients and communities to be proactive in caring for themselves and promoting wellness.
- We will listen to, honor, and respect our elders, preserve their right to speak, and ensure they receive the best care in gratitude for their leadership.
- KY'k]` ]bVYU'kY`bYggY` cfhg'hc'fYX' WUX]Mj' Y` behaviors and to raise the quality of life among our people and communities.
- We will advocate that our environment (air, land and water) will be clean, and our water and waste disposal systems are gUZY'UbX'U` cfXUV'Z]b'cfXYf'hc'Yog' fY'ci' f'g' Vojg'YbW'k'U'h' of life.
- We will assert and implement tribal self-governance to UW]Y'Y'ci' f'j' ]g]cb'h'fci' [\`Y' YM]j' Y`YUX'fg\`d'
- We will hire and support our tribal members to deliver and manage our services.
- KY'k]` 'Xy' Y'cd'ghU'Y'cZ'h'Y'U'f'h'UbX'Y' V]Ych'\`YU'h' W'fY' facilities throughout the region.
- KY'k]` 'W' b'UbV]U' r'ng'f'cb'[\`h'fci' [\`U'[\`fYgg]j' YZ'Y' YM]j' Y' UbX'Y' V]Ych' b'UbV]U' 'a' UbU' Ya' Ych'
- We will support and develop our youth to pursue higher education and health care careers to ensure there is future tribal leadership.

## Values

Integrity • Compassion • Teamwork • Pride • Cultural Sensitivity and Respect for Traditional Values • Always Learning and Improving

On November 27, 2020, NSHC will celebrate its 50-year anniversary since incorporation. Among NSHC's earliest goals











Michael Olanna  
Native Village of Brevig Mission



Berda Willson  
Native Village of Council



Frederick Murray  
Native Village of Elim



June Walunga  
Native Village of Gambell



Martin Aukongak  
Chinik Eskimo Community



Benjamin Payenna  
Kawerak, Inc.



Heather Payenna  
King Island Community



Leo Charles  
Native Village of Koyuk



Carol Ablowaluk  
Mary's Igloo



Alfred Sahlin  
Nome Eskimo Community



Stan Andersen  
City of Nome



Alice Fitka  
Native Village of St. Michael



Preston Rookok  
Native Village of Savoonga



Matilda Hardy  
Native Village of Shaktoolik



Mollie Ningeulook  
Native Village of Shishmaref



Elizabeth Johnson  
Village of Solomon



Jean Ferris  
Stebbins Community Association



Jenny Lee  
Teller Traditional Council



Tony Haugen  
Native Village of Unalakleet



Joanne Keyes  
Native Village of Wales

# FY2019 Board of Directors

## Executive Committee

Chair: Preston Rookok

2nd Vice Chair: Martin Aukongak

Exec. Member #1: Matilda Hardy

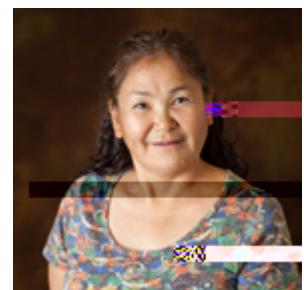
Exec. Member #3: Alfred Sahlin

Vice Chair: Heather Payenna

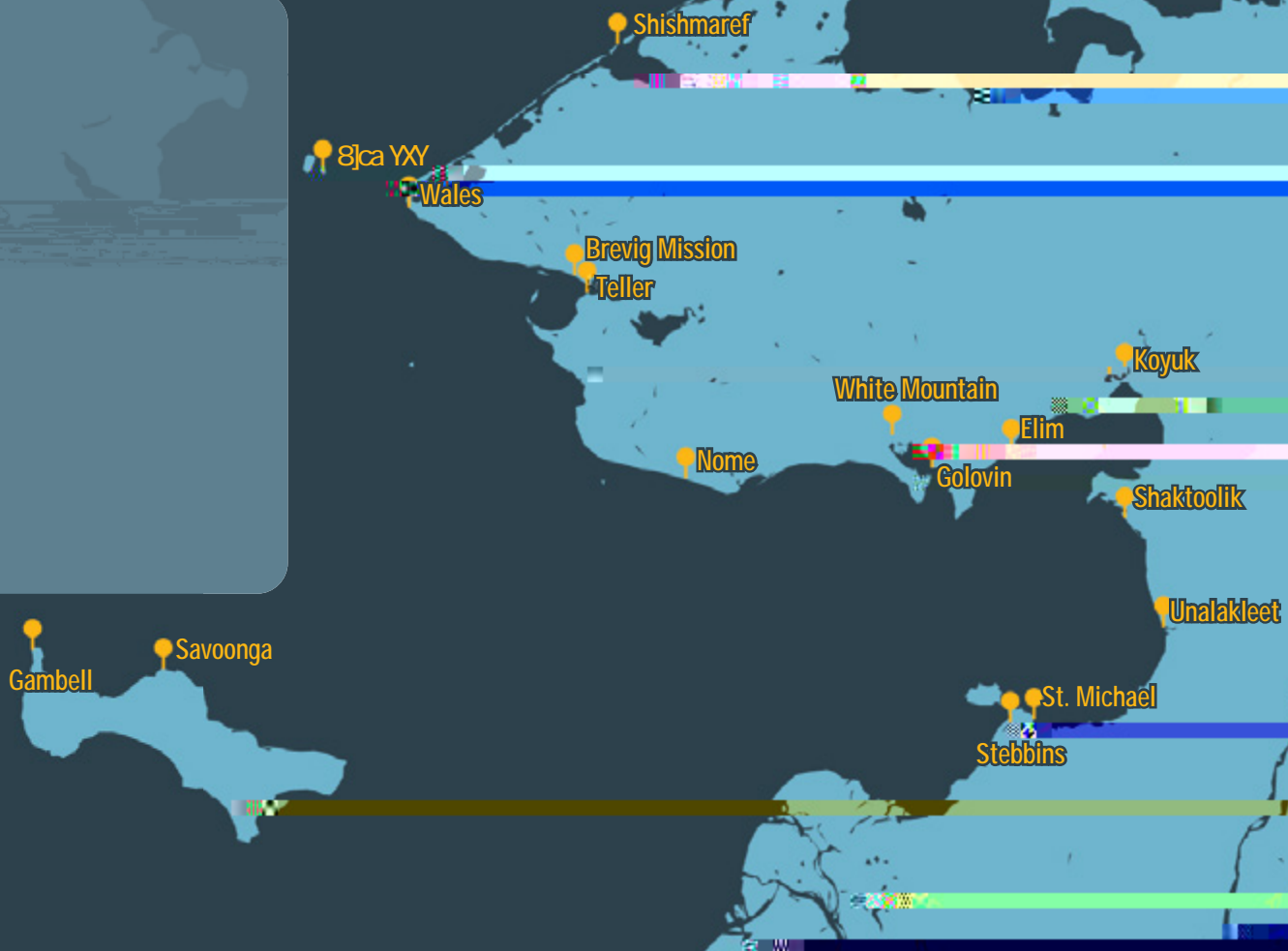
Secretary: Berda Willson

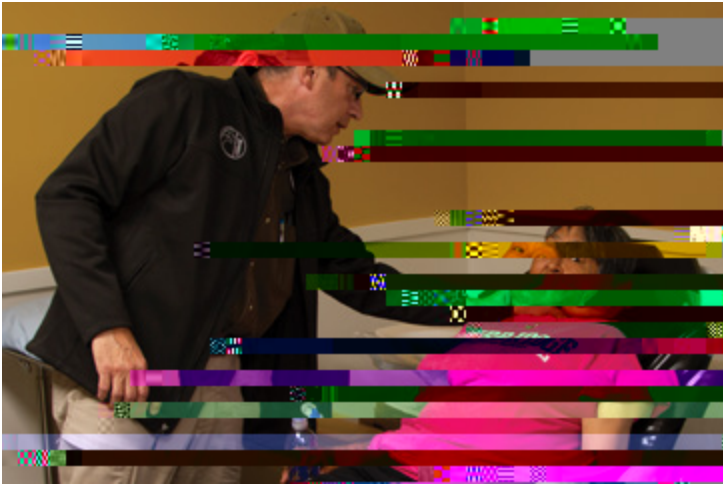
Exec. Member #2: Elizabeth Johnson

BchDJMf FYX J575BHZBUJ YJT UYcZ8Jca YXY



Mary Charles  
Native Village of White Mountain





**Dental**



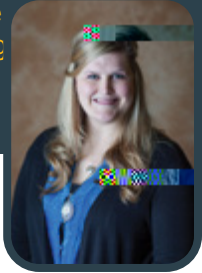


# Hospital Services





Heather Lefebvre  
8jFwMbf cZ5bVj7 UfnGYfj JMc



# Rehabilitation and Therapy Services

**Eye Care**

**Audiology**

# Radiology

## Respiratory Therapy

## Emergency Medical Services



EMS team members gathered for a candlelight vigil in honor of fallen comrades across the state. Less than a year later, they mourned the loss of a former fellow NSHC Flight Nurse Robert Cartner, who died in a plane crash.



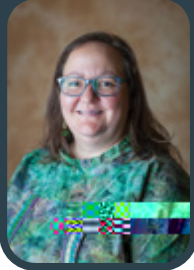
## Social Services



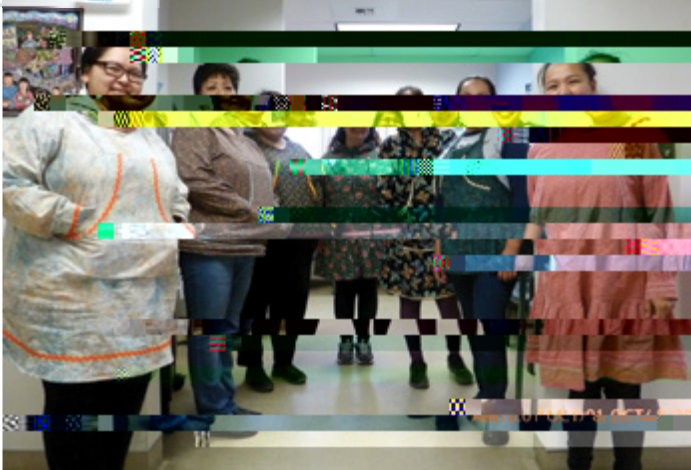
## Nutrition Services

# Community Health Services

Kirsten Timbers  
Vice President of Community Health Services



## Village Health Services





# Behavioral Health Services



NSHC held a symbolic blessing for its new Day Shelter, which is located in what is locally known as the “BIA Building,” with a long history of housing [unreadable text] opened at the end of December 2018, and the blessing was held one month [unreadable text]

K Y`bYggj8YdUfha Ybh

**CAMP**

The Chronic Care,



# Women, Infants and Children



Tribal Healing

# Infant Learning Program

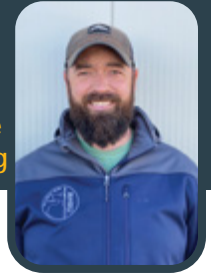
Elijah  
Soolook  
plays with  
his mom  
Betty  
during an  
ILP home  
visit



Racheal Lee, Emma Pate, and Luke Smith were  
recipients of the 2023 ILP Home Visit  
Award for their exceptional work in  
supporting families and promoting  
infant learning.

# Engineering and Facilities

Mike Kruse  
81fVMTf'cZ9b]bYf]b] UbX: UM]hYg



Shaktoolik's new clinic (below) is a 3,500-square foot facility, which



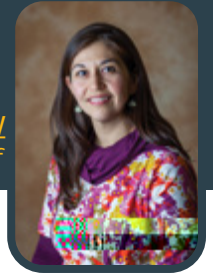
## Village Facilities Management



# Environmental Services/Laundry

# Finance

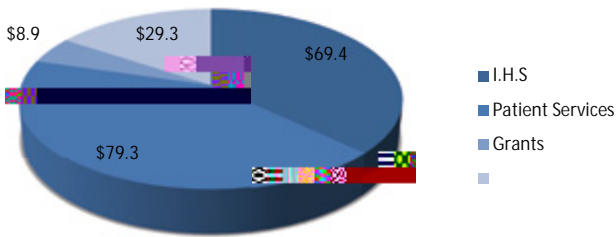
8WFUDUWV  
7\JZ: jdbWU' C' Wf



## Accounting

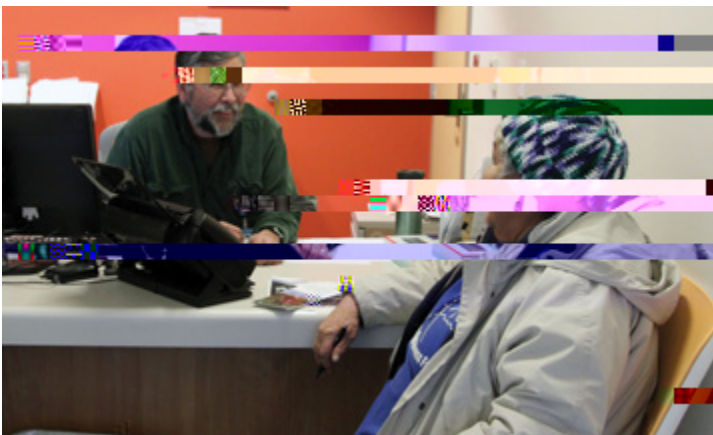
## Health Information Management

FY 2019 S... Q... I R... I...  
(\$M... I.)



## Patient Travel

## Patient Financial Services





# Human Resources

NSHC "Behind the Wheel" program graduates Laura Crisci, Becky Kunayak, John Washington, Sharon Ozenna and Damian Ashenfelter are proudly pictured after completing a driver's education course in partnership

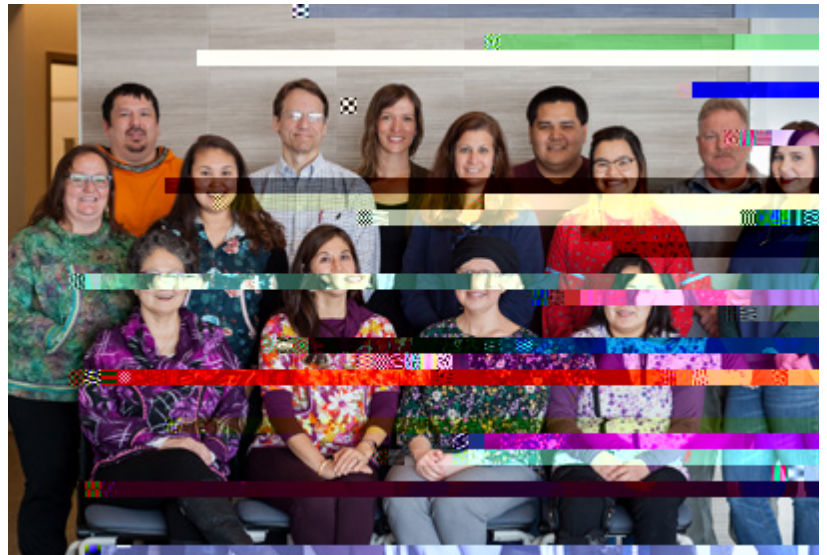


## Information Services



NSHC scholarship students were invited to a celebratory dinner at an Anchorage restaurant in October 2018, coinciding with the Alaska Federation of Natives Convention, along with NSHC

# Administration



5Xa ]b]gfUjcb'YUa 'a Ya Vfg[ UH.YfYXZcf'Ud\dcrc ]b'&\$% "  
GUbX]b[ . ?]fgYb'H)a Vfgz7\Uy'; fUhāAU[ [ ]Y'K Ygz8f" AUf\_ DMYfgcbz  
Reba Lean, Angie Gorn, Cameron Piscoya, Laurel Katchatag, Chris Bolton,  
UbXGUfU6cka Ub"  
Sitting: Lucy Apatiki, Debra Peacock, Meredith Ahmasuk, and Kelly Bogart

# Public Relations



# Compliance

# Patient Advocate







The new Shaktoolik Clinic opening was celebrated on August 1, 2019 with a ribbon cutting ceremony and open house for the whole community.



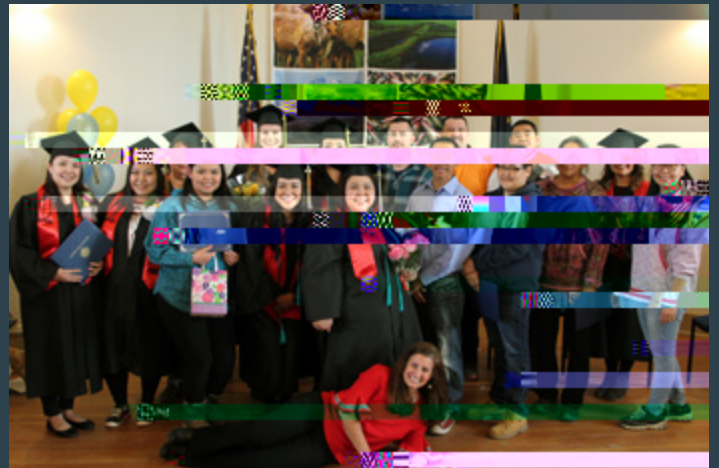
A drill was conducted to simulate the state's response to a potential health emergency. The purpose of the drill was to simulate the state's response to a health emergency.



The full Board of Directors was on hand for the grand opening of the new facility. The Board members were present to support the community's new healthcare center.



NSHC hosted the Alaska Native Health Board quarterly meeting. The meeting was held to discuss the board's agenda and address community health concerns.



Twenty NSHC employees were recognized at the UAF Northwest Campus commencement ceremony in May 2019 for achieving their professional goals and contributions to the community.



Below: Norton Sound Regional Hospital hosted its second-annual Pumpkin Walk on Halloween. Pumpkins in a fundraiser for Make a Patient Ga J Y h U h f U g y X ~ + ) \$"

Right: Billy Joe worked on a coloring page at BG < 7 g & \$ % ' < c d d h i < Y U h m r U g h f Y j Y d h'



Above: Nome NSHC employees and family members gathered for its 2019 employee event.



IHS Director Michael Weahkee and a contingency of IHS sanitation workers.



IHS dignitaries received a warm welcome from the King Island community. A performance and hospital tour came after the IHS visit to hear from the community.



NSHC hosted color run events as a fun activity for our communities: Shaktoolik (far left), Wales (middle), and Wales (far right).



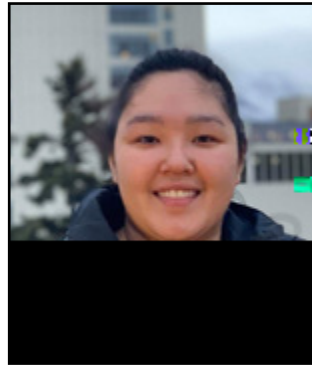




January Employee of the Month -  
Hae "Angela" Kim, Nutrition Services



February Employee of the Month -  
Kristin Paniptchuk, CHA SKK



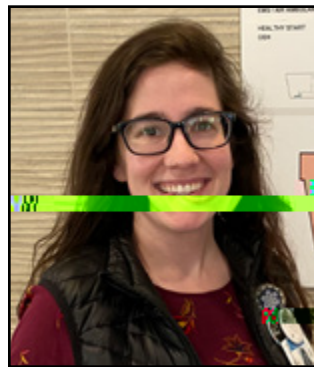
March Employee of the Month -  
Chantal Miklahook, CHA SVA



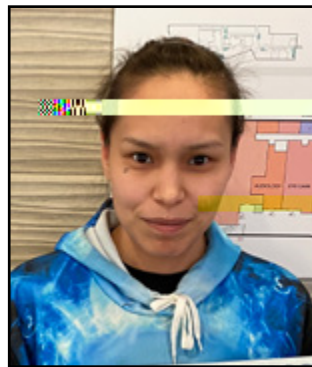
April Employee of the Month -  
Leslie Friedlob, RN PCC



May Employee of the Month - Jill  
Campbell, CHA GAM



June Employee of the Month -  
Charlotte Key, Medical Social Worker



July Employee of the Month - Bobbi  
Slwooko, KTS EVS



August Employee of the Month -  
Shaina Soonagrook, CHA SVA



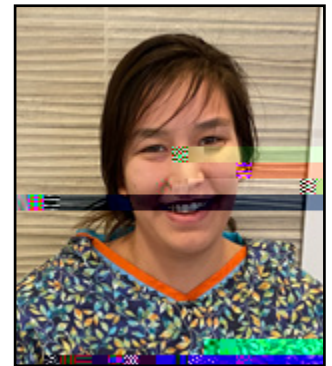
September Employee of the Month -  
Melinda Anowlic, Materials Mgmt



October Employee of the Month -  
Marla Mayberry, MCH



November Employee of the Month -  
Frank Krier, Security



December Employee of the Month -  
Ivory Okleasik, Native Connections



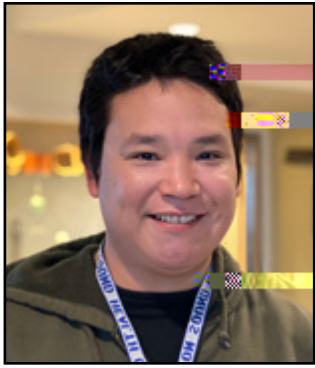
Employee of the Year (Nome) - Alice  
Amaktolik, Acute Care



Employee of the Year (Village) -  
Nicole Topkok, CHA TLA



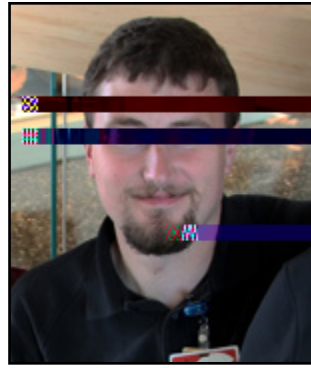
Manager of the Year - Lance Johnson,  
Behavioral Health Services



DF-89JUi Y'5kUFX  
George Okbaak, Human Resources



DF-89JUi Y'5kUFX  
Edward Jackson, Maintenance SKK



INTEGRITY Value Award  
Camille Katcheak, CHA WBB



TEAMWORK Value Award  
Paula Woods, RN PCC



COMPASSION Value Award  
Ursula Lyon, QCC



IMPROVING Value Award  
Cynthia Barrand, BHS

Not Pictured:  
TEAMWORK Value Award  
Cheyenne Yaw, Laboratory

5@ 5NG @5FB-B; '5B8'  
IMPROVING Value Award  
Cynthia Barrand, BHS

November 2018: Elvina Turner earned the ANTHC Behavioral Health Aide Forum Super Star award

January 2019: Norton Sound Regional Hospital was named one of the Top 20 Most Beautiful Hospitals in the U.S. from Soliant  
Champions by the American Pharmacists Association

May 2019: Megan Mackiernan was honored with the Alaska Primary Care Association's Coho Award for her contributions to the realm of policy and advocacy.

July 2019: Norton Sound Regional Hospital was named one of the Top 20 Most Beautiful Hospitals in the U.S. from Soliant

August 2019: NSHC received a HRSA grant for \$167,000 in integrated behavioral health services funding for increasing its services to prevention or treatment of mental health conditions and/or substance abuse disorders.

August 2019: HRSA awarded NSHC \$79,454 for being among the highest performing health centers around the nation.

August 2019: The Norton Sound Region Children's Coalition won the American Pharmacists Association Foundation's 2019 Pinnacle Award in Category III for its work in immunizations.



1000 Greg Kruschek Avenue  
P.O. Box 966  
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**Contact the Patient Advocate:**

**Call: (907) 443-3311**

**(888) 559-3311**

**Fax: (907) 443-2113**

**Visit: [www.NortonSoundHealth.org](http://www.NortonSoundHealth.org)**